WORCESTERSHIRE DISTRICT COUNCILS AND COUNTY COUNCIL

MEETING OF THE WORCESTERSHIRE SHARED SERVICES JOINT COMMITTEE

THURSDAY 24TH NOVEMBER 2011 AT 4.00 P.M.

THE COMMITTEE ROOM, THE COUNCIL HOUSE, BURCOT LANE, BROMSGROVE

MEMBERS: Bromsgrove District Council: Councillor C. B. Taylor Bromsgrove District Council: Councillor M. A. Bullivant Malvern Hills District Council: Councillor Mrs. B. Behan Malvern Hills District Council: Councillor P. Grove Redditch Borough Council: Councillor M. Braley Redditch Borough Council: Councillor P. Mould Worcester City Council: Councillor Mrs. L. Hodgson Worcester City Council: Councillor F. Lankester Worcestershire County Council: Councillor A. N. Blagg Worcestershire County Council: Councillor D. Thain Wychavon District Council: Councillor Mrs. E. Stokes Wychavon District Council: Councillor J. Baker Wyre Forest District Council: Councillor M. Hart

<u>AGENDA</u>

- 1. To receive apologies for absence and notification of substitutes
- 2. Declarations of Interest
- 3. To confirm the accuracy of the minutes of the Worcestershire Shared Services Joint Committee held on 29th September 2011 (Pages 1 4)
- 4. Worcestershire Regulatory Services Purposes and Outcome Measures Verbal Update

Verbal Update from the Head of Worcestershire Regulatory Services following the Worcestershire Regulatory Services Away Day 24th November 2011. To include the proposed 3 Purposes and Outcome Measures for consideration by Worcestershire Shared Services Joint Committee Members.

- 5. Appointment of ICT Project Manager Verbal Update from the Head of Worcestershire Regulatory Services
- 6. Worcestershire Regulatory Services Risk Register (Pages 5 10)

- 7. Worcestershire Regulatory Services Financial Monitoring April September 2011/2012 (Pages 11 18)
- 8. Worcestershire Regulatory Services Budget 2012 / 2013 (Pages 19 22)
- 9. Worcestershire Shared Services Joint Committee Proposed Meeting Dates 2012 / 2013

Thursday 23rd February 2012 Thursday 28th June 2012 – Annual Meeting Thursday 29th September 2012 Thursday 22rd November 2012 – Budget Meeting Thursday 21st February 2013

10. To consider any other business, details of which have been notified to the Head of Legal, Equalities and Democratic Services prior to the commencement of the meeting and which the Chairman considers to be of so urgent a nature that it cannot wait until the next meeting

K. DICKS Chief Executive

The Council House Burcot Lane BROMSGROVE Worcestershire B60 1AA

15th November 2011

Agenda Item 3

BROMSGROVE DISTRICT COUNCIL

MEETING OF THE WORCESTERSHIRE SHARED SERVICES JOINT COMMITTEE

THURSDAY, 29TH SEPTEMBER 2011 AT 4.00 P.M.

PRESENT: Councillors Mrs. L. Hodgson (Chairman), M. Braley (Vice-Chairman), M. A. Bullivant, Mrs. B. Behan, P. Grove (during Minute No's 12/11 to 17/11), P. Harrison (substituting for Councillor J. Baker), P. Mould, A. N. Blagg, D. Thain, F. Lankester, K. Jennings, Mrs. E. Stokes and M. Hart

Also in attendance: David Evans, Audit Manager, Audit Commission (during Minute No. 12/11)

Observers: Mr. V. Allison, Deputy Managing Director, Wychavon District Council, Mr. I. Pumfrey, Head of Customer and Environmental Services, Malvern Hills District Council and Ms. A. Scarce, Committee Services Officer, Bromsgrove District Council

Invitees: Councillor J. Riaz, Licensing Chairman, Worcester City Council

Officers: Ms. J. Pickering, Mr. S. Jorden, Ms. C. Flanagan, Mrs. D. Randall, Mr. I. Edwards and Ms. P. Ross

9/11 APOLOGIES

Apologies for absence were received from Councillors J. Baker, Wyre Forest District Council and C. B. Taylor, Bromsgrove District Council.

10/11 DECLARATIONS OF INTEREST

No declarations of interest were received.

11/11 **MINUTES**

The minutes of the meeting of the Worcestershire Shared Services Joint Committee held on 23rd June 2011 were submitted.

With reference to an undertaking given at the previous meeting, the Executive Director, Finance and Corporate Resources, Bromsgrove District Council apologised to Members for not having provided this information and agreed that more detailed information on miscellaneous expenses would be provided in future reports to the Joint Committee.

<u>RESOLVED</u> that the minutes be approved as a correct record.

12/11 AUDIT COMMISSION ANNUAL GOVERNANCE REPORT 2010/2011

A copy of the Annual Governance Report for 2010/2011 was considered. The Chairman welcomed Mr. D. Evans, Audit Manager from the Audit Commission to the meeting. Mr. D. Evans informed Members that he would present the report in the absence of Ms. L. Cave, District Auditor, who had submitted her apologies.

The Executive Director Finance and Corporate Resources, Bromsgrove District Council informed Members that this was the first year that accounts had to be prepared in compliance with The International Financial Reporting Standards, which had resulted in additional work for officers.

Mr. D. Evans informed Members of the minor issues and amendments that had been raised with the Executive Director Finance and Corporate Resources, Bromsgrove District Council. Officers had accepted these minor revisions and he asked the Joint Committee to consider these before approving the Annual Governance Report 2010/2011.

Mr. D. Evans responded to questions from Members with regard to the Joint Committee being considered as a 'smaller relevant body'.

RESOLVED:

- (a) that the Audit Commission Annual Governance Report 2010/2011 be noted;
- (b) that the Statement of Accounts 2010/2011 not be amended to reflect the issues raised by the Audit Commission for the reasons discussed during the meeting; and
- (c) that the letter of representation on behalf of the Joint Committee be approved.

13/11 **STATEMENT OF ACCOUNTS 2010/2011**

Consideration was given to the report relating to the financial information for the year 2010/2011. The Statement of Accounts reflected the position from June 2010 to March 2011 for the new Worcestershire Regulatory Services and therefore was the first set of accounts referred for approval by the Joint Committee.

<u>RESOLVED</u> that the Statement of Accounts 2010/2011 be approved.

14/11 WORCESTERSHIRE REGULATORY SERVICES PERFORMANCE INFORMATION APRIL - JUNE 2011

The Committee considered a report which detailed the performance data for Worcestershire Regulatory Services for the period April 2011 to June 2011.

The Head of Worcestershire Regulatory Services responded to questions from Members with regard to future reporting. He informed Members that he was due to meet with the Joint Committee Management Board to discuss future reporting including a comprehensive list of key outcomes and performance measures. Once determined this information would be made available to Joint Committee Members during 2012.

<u>RESOLVED</u> that the performance data for Worcestershire Regulatory Services for the period April 2011 to June 2011 be noted.

15/11 **PROJECT MANAGEMENT SUPPORT**

Mr. I. Edwards, Regulatory Services Project Manager provided Members with details of the current project management resources arrangement and the reduction in days due to the increased demand on the Project Manager from the Worcestershire County Council's Bold Programme.

Members were further informed that on 14th September 2011 the Worcestershire Regulatory Services Management Board had accepted the proposal to seek to recruit a full / part time Project Manager to manage delivery of the remaining Information Communications Technology (ICT) and Transformation products.

The Chairman expressed sincere thanks to Mr. I. Edwards for his contribution as Regulatory Services Project Manager.

Further discussion followed on the development of a robust ICT operating system and the role of Systems Thinking in order to determine the ICT needs and requirements for Worcestershire Regulatory Shared Services. The Head of Worcestershire Regulatory Services confirmed to Members that they would be advised of the procurement process and once developed the ICT Project Plan would be shared with the Joint Committee.

16/11 WORCESTERSHIRE REGULATORY SERVICES ENFORCEMENT POLICY

The Committee considered a report which sought to provide a Worcestershire Regulatory Services (WRS) single Enforcement Policy to be used across the county in relation to all enforcement activities.

The Head of Worcestershire Regulatory Services informed Members that The Regulators Compliance Code was fairly prescriptive in terms of what needed to be included within an Enforcement Policy, seeking to ensure that local authorities took a measured approach to enforcement. The Enforcement Policy would allow the service to operate in a consistent way across the county in relation to all enforcement matters.

The Legal Service Manager, Redditch Borough Council responded to questions from Members regarding minor changes to the WRS Enforcement Policy, Introduction. Comments received from the legal team at Bromsgrove District Council and Redditch Borough Council for inclusion within the policy had not been received in time to incorporate into the Enforcement Policy presented at the meeting.

Following further explanation and discussion with the Legal Service Manager, Redditch Borough Council with regard to the minor changes it was **<u>RESOLVED</u>** that the agreed changes to the Worcestershire Regulatory Services (WRS) Enforcement Policy, Introduction, be incorporated and Members receive a copy of the WRS Enforcement Policy with the published Joint Committee minutes.

<u>RECOMMENDED</u> that, subject to the agreed changes to the Worcestershire Regulatory Services Enforcement Policy, Introduction, the Council for each Member Authority adopts the policy.

17/11 WORCESTERSHIRE REGULATORY SERVICES JOINT COMMITTEE BUDGET MONITORING APRIL 2011 - JULY 2012

The Committee considered a report which detailed the financial position for the period April 2011 to July 2012.

The Executive Director Finance and Corporate Resources, Bromsgrove District Council introduced the report and informed the Committee that there were no major issues to report in relation to the financial position April 2011 to July 2012.

Following further discussion, the Executive Director Finance and Corporate Resources, Bromsgrove District Council agreed to provide Joint Committee Members with more detailed information on miscellaneous expenses.

RESOLVED:

- (a) that the Executive Director Finance and Corporate Resources, Bromsgrove District, be tasked to provide Joint Committee Members with more detailed information on miscellaneous expenses by 10th October 2011, and
- (b) that the financial position for the period April 2011 to July 2012 be noted.

The meeting closed at 5.17 p.m.

<u>Chairman</u>

Agenda Item 6

Worcestershire Regulatory Services

Supporting and protecting you

JOINT COMMITTEE

Date 24th November 2011

RISK REGISTER

| Recommendation | To note the current risk register. |
|---|---|
| Contribution to Priorities/ Recommendations | Not applicable. |
| Introduction Summary | Background |
| Background | WRS was requested to formulate a risk register. It was recommended by Management Board that a summary of risks and mitigating actions be provided to the Joint Committee annually. |
| Report | Risk Register Reporting |
| | In October 2011, the Management Board of WRS received and signed off a detailed risk register for WRS. This was prepared using the templates provided by Bromsgrove. |
| | It was agreed that the risk register would be monitored as follows:- |
| | WRS officers would review and update the full register quarterly. |
| | That a report on any "red" risks would be provided to Management Board quarterly. |
| | • That a summary of all risks and high level mitigation action would be provided to Joint Committee on an annual basis. |
| | It was also agreed that the risk register would be circulated to each partner council to ensure the overall "WRS Risk" can be incorporated into partner councils risk registers as deemed appropriate. |
| | |

Key Risks

Annex 1 of this report shows the identified risks and summary of the mitigating activities.

The "red" risks relate to

- Possible failure of support services, in particular support re IT and telephony.
- Concerns that the business transformation process will not identify the budget savings required. However meetings since the register was drafted indicate that the necessary savings for 2012/13 have now been identified. The overall risk will be reviewed next quarter.

The "amber" risks relate to

- Risks associated with the identification and procurement of a single ICT system for WRS
- Changes to the pest control and dog warden services. However a decision on changes to elements of these services are due to be taken by Management Board in December 2011 and the risk will be reviewed next quarter.
- Ability to respond to civil contingencies.
- Risks associated with partner councils not providing stable funding for WRS

All others are currently "green" but will require ongoing monitoring.

Risk Matrix

In order to assess red/amber/green the following matrix was used.

| | | | Impact | |
|------------|----------|-----|--------|------|
| | Category | LOW | MEDIUM | HIGH |
| | HIGH | 3 | 6 | 9 |
| Likelihood | MEDIUM | 2 | 4 | 6 |
| | LOW | 1 | 2 | 3 |

| Financial Implications | There are no direct financial implications related to the risk register. |
|---------------------------|--|
| Sustainability | Not applicable. |
| Contact Points | Wendy Martin, Business Manager, Worcestershire Regulatory Services Tel: 07982 418423 email: wmartin@worcsregservices.gov.uk |
| Background Papers | None |

Risk Register

Service: Regulatory

| Key Objective: Ref. No. 1 | Ref. No. 1 | | Key Objec | Key Objective: Ref. No. 2 | . 2 | Key Object | Key Objective: Ref. No. 3 | 3 | Key Object | Key Objective: Ref. No. 4 | 4 | Key Objective: Ref. No. 5 | 4o. 5 |
|-----------------------------|---|------------------------------|---------------------|---------------------------------|---|-------------------------|-------------------------------|--|------------------------------|---------------------------|--|---|--|
| One effective : | One effective and efficient database system across the partners | m across the | Effectiv | ve and efficier arrangeme | Effective and efficient Business Continuity arrangements in place | Maintain o | ur capacity to | Maintain our capacity to achieve service delivery | Effective a | nd efficient c dog c | Effective and efficient contract arrangement for dog control | Robust arrangeme obtaining legal advic c | Robust arrangements in place in relation to obtaining legal advice and monitoring legislative changes |
| Responsibility: | | S | Responsibility: | ility: | S | Responsibility: | llity: | S | Responsibility: | lity: | S | Responsibility: | S |
| Associated Key Risk(s) | Risk(s) | | Associated | Associated Key Risk(s) | | Associated | Associated Key Risk(s) | | Associated | Associated Key Risk(s) | | Associated Key Risk(s) | (s) |
| Delays in p | Delays in procuring new single WRS IT System | r System | Major Pow tc | er failures or c Wyatt House | Major Power failures or other reasons that access to Wyatt House is not possible | | staff sickness | Major staff sickness (e.g. flu pandemic) | Pestal | nd Dog Contr oper | Pest and Dog Control contractors cease operations | Loss of M | Loss of Major Court Case |
| Migration of the invo | Migration of the seven to one may be expensive. Could involve large scale data cleansing | insive. Could | | | | Unable to | recruit or reta | Unable to recruit or retain suitably qualified staff | Гас | k of kennelli | Lack of kennelling for stray dogs | Need to ensure the le what is required by | Need to ensure the legal vires of the service doing what is required by constituent authorities, to |
| Significant trainir | Significant training needs to enable staff to input information accurately | Iput information | | | | | | | | | | There may be large on-goi have significant impact on t service if they are not won. | There may be large on-going cases that could have significant impact on the finances of the new service if they are not won. |
| Question whethe new stru | Question whether there will be sufficient expertise within the new structure to support the migration plan | ertise within the in plan | | | | | | | | | | | |
| Current Imnact Likel | I italihood Imnact | | Cui | Current Immact I ikelihood | Acceptable | Current Imnact I ike | Current Imnact 1 ikelihood | Acceptable | | rrent Likelihood | Acceptable | Current Impact 1 ikalihood | |
| | | Low Low Rek Colour (Score) | Medium Rick Colo | Low Low | Medium Low | Medium Low | Low Low | Medium Low | Low High Bisk Colour (Score) | High | Medium Low | Medium Low | Medium Bick Cold |
| AMBER (3) | | GREEN (1) | GRE | GREEN (2) | GREEN (2) | GREEN | | GREEN (2) | AMBE | R (3) | GREEN (2) | GREEN (2) | |
| Bef. Rat | Rating Actions / Improvements | vements | Action Ref. | Rating | Action / Improvements | Action Ref. | Rating | Action / Improvements | Action Ref. | Rating | Action / Improvements | Action Ref. Rating | Action / Improvements |
| | Hich correctly and | correctly and | | | Mobile / flexible working | ، ۲ | | Have business continuity | 4 | Medium mino | Design specifications contracts correctly and | م منابع منابع | Legal advice to be sought throughout the entire process using internal and external lawyers information remined |
| | | process in | 22 | | Have business continuity | 3 | E | Active participation regional, sub regional arouss by team members | 4 2,2 | | Follow procurement process in timely fashion | | - |
| 1 .3 I | High for system maintenance and | iouse support | 2.3 | | | 3.3 .3 | | | 4.3 | Medium | Restructure dog warden service | S S | |
| 1.4 | | | 2.4 | | | 3.4 | | | 4.4 | | | 5.4 | |

| Key Objective: Ref. No. 6 | lo. 6 | Key Object | Key Objective: Ref. No. 7 | | Key Objective: Ref. No. 8 | e: Ref. No. { | 8 | Key Objective: Ref. No. 9 | Ref. No. 9 | | Key Objective: Ref. No. 10 | ve: Ref. No | .10 | |
|--|---|-----------------------------|--|---|---|-------------------------------------|---|--|---|---|---|---|--|------------|
| jemen: | Robust arrangements in place to respond to an environmental incident/disaster | Effecti | ive and efficie | Effective and efficient budgetary control | Service pro | ovision complies wi requirements | Service provision complies with Government requirements | Achieve stable li | evels of contril authorities, | Achieve stable levels of contribution from partner authorities, | Host provi ensu | ides high qu ure effective | Host provides high quality support services to ensure effective service provision | to |
| Responsibility: | S | Responsibility: | ility: | ſS | Responsibility: | jy: | SJ | Responsibility: | | MB | Responsibility: | lity: | ά | |
| Associated Key Risk(s) | (s) | Associateo | Associated Key Risk(s) | | Associated Key Risk(s) | ey Risk(s) | | Associated Key Risk(s) | Risk(s) | | Associated Key Risk(s) | Key Risk(s | | |
| ectious di disea | Major infectious disease, incident or animal disease outbreak | Failure tc | o maintain effe | Failure to maintain effective budgetary control | Criticism or int unha | tervention b | Criticism or intervention by Government if they are unhappy with service provision | Level of suppor Regulatory Serv | t from consti vices will van income | Level of support from constituent authorities for Regulatory Services will vary due to variations in income | Fa | ilure of HR/ | Failure of HR/ Finance support | |
| | | | | | | | | | Residual Costs | Costs | Failure of ICT support | T support | | |
| | | | | | | | | | | | Cost of hosting may increas required may not be met res performance being affected. | ing may incr y not be met being affec | Cost of hosting may increase and level of support required may not be met resulting in the service performance being affected. | port če |
| A an and | A | Ċ | 4 | | | , | | | F | A = = = = = = = = = = = = = = = = = = = | Ċ | | A | |
| Current st Likelihood | d Impact Likelihood | Impact | Current Impact Likelihood | Acceptable Impact Likelihood | Current Impact Likelihood | nt kelihood | Acceptable Impact Likelihood | Current Impact Likelihood | ihood | Acceptable Impact Likelihood | Current Impact Like | rrent Likelihood | Acceptable Impact Likelihood | poc |
| High Low Risk Colour (Score) AMBER (3) | High Risk Cold AMB | Medium Risk Colo GREE | Medium Low Risk Colour (Score) GREEN (2) | | Low Low Risk Colour (Score) GREEN (1) | Low (Score) | | High Low Risk Colour (Score) AMBER (3) | Low (Score) (3) | | Medium High Risk Colour (Score) | High ur (Score) (6) | | re) |
| Rating | Action / Improvements | Action Ref. | Rating | Action / Improvements | Action Ref. | Rating | Action / Improvements | Action Ref. Rat | Rating Ac | Action / Improvements | Action Ref. | Rating | Action / Improvements | nts |
| Medium | Maintain emergency plans for foreseeable incidents | 1.7 | Medium b | Monthly monitoring of budgets | | Low st | Ongoing liaison with Government stakeholders | | High but | Partners conform with legal agreement on budgetary cost | 10.1 | Medium | Maintain ongoing liaison with host authority | uo |
| | | 7.2 | Low A R | Regular report to Management Board | 8.2 | | | 9.2 | | | 10.2 | Medium | Ensure Management Board informed of significant failings | |
| | | 7.3 | | | r, w | | | ຕ ອ | | | 10.3 | High | Host authority to deal with issues in a timely fashion | with |
| | | 7.4 | | | 8.4 | | | 9.4 | | | 10.4 | | | |

| Key Objective: Ref. No. 11 | 4o. 11 | Key Objective: Ref. No. 12 | ve: Ref. No. | 12 | Key Objective: Ref. No. 13 | ve: Ref. No. | 13 | Key Objecti | Key Objective: Ref. No. 14 | 14 |
|--|---|--|---|--|--|--|---|--|---|---|
| Minimise any perceiv | Minimise any perceived or real democratic deficit | Effective o | communicati | Effective communication with internal partners | Developn approa | nent where p ch to service | Development where possible of harmonised approach to service delivery by partners | Business tr | ransformation sav | Business transformation to deliver required cost savings |
| Responsibility: | MB/JC | Responsibility: | lity: | S | Responsibility: | ity: | MB | Responsibility: | lity: | |
| Associated Key Risk(s) | (s) | Associated | Associated Key Risk(s) | | Associated Key Risk(s) | Key Risk(s) | | Associated | Associated Key Risk(s) | |
| Local Member / Citize of democratic acco | Local Member / Citizen identifies or perceives lack of democratic accountability for new service | Communi | ication / inter | Communication / interface with other services | | | | | service deliv | service delivery problems |
| | | | | | | | | Cuts in front | Cuts in front line services | |
| | | | | | | | | | | |
| Current Impact Likelihood Low Medium Risk Colour (Score) GREEN (2) | Acceptable Impact Likelihood Low Medium Risk Colour (Score) | Current Impact Like Low L Risk Colour (S GREEN (1) | Current Impact Likelihood Low Low Risk Colour (Score) GREEN (1) | Acceptable Impact Likelihood Low Low Risk Colour (Score) GREEN (1) | Current Impact Likelihooo Low Medium Risk Colour (Score) GREEN (2) | rent Likelihood Medium ur (Score) EN (2) | Acceptable Impact Likelihood Low Medium Risk Colour (Score) GREEN (2) | Current Impact Likelihoo Medium High Risk Colour (Score) RED (6) | Current st Likelihood m High Colour (Score) RED (6) | Acceptable Impact Likelihood Medium Low Risk Colour (Score) GREEN (2) |
| Action Ref. Rating | Action / Improvements | Action Ref. | Rating | Action / Improvements | Action Ref. | Rating | Action / Improvements | Action Ref. | Rating | Action / Improvements |
| 1.1 Medium | Ensure good communications back to the constituent authorities | 12.1 | Medium | Ongoing liaison with relevant parts in partner councils (eg Planning) | 13.1 13.1 | Medium | Have clear scripting for Customer Service staff so that they know the different provisions in each district | 4 1.1 | High | Clear timetable for application of systems thinking in all areas |
| 11.2 Low | Ensure all publicity pushes the joint nature of services | 12.2 | | | 13.2 | Medium | Gradually move towards a more standardised approach within the demands of individual local authorities | 14.2 | Hgh | Implement changes in timetable |
| 11.3 Low | Maintaining "localism" into the operational delivery | 12.3 | | | 13.3 | | | 14.3 | Medium | Effective communication with staff around change procedures |
| 11.4 | | 12.4 | | | 13.4 | | | 14.4 | Medium | Regular reports to Management Board |

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Agenda Item 7

Worcestershire Regulatory Services

Supporting and protecting you

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Joint Committee 24 November 2011

REGULATORY SERVICES FINANCIAL MONITORING APRIL - SEPTEMBER 2011/12

| Recommendation | That the Committee consider the financial position of the service for June – September 2011. |
|-------------------------------|--|
| Contribution to Priorities | The development of a robust budget and financial management framework will ensure the priorities of the service are delivered within the agreed budget. |
| Introduction/Summary | The Worcestershire Shared Service Partnership commenced on the 1 st June 2010, this is the second year for the operation of the joint provision of the service. The budget for this financial year (2011/12) was approved by the Joint Committee on the 25 th November 2010. |
| | This report provides members with details of the financial position from April 2011 to September 2011. |
| Background | As part of the financial managements arrangements relating to the service a regular monitoring statement is produced for Members to ensure that costs are managed within the budget approved by participating Councils. |
| | The Head of Service has regular discussions with finance colleagues to review costings and to address any issues that may arise. |
| | The Regulatory Services Management and Project Board also consider the reports on a monthly basis. |
| Report | The following statements are included for the Committee's attention: |
| | Revenue Monitoring April – September 2011/12 – Appendix 1 Capital Projected outturn position 2011/12 – Appendix 2 |

Revenue Monitoring

Appendix 1 details the financial position for the Regulatory Services function for the period from 1st April to 30th September 2011, with a projected outturn to the end of the financial year.

Reasons for variations in the expected level of expenditure are included on the Appendix. These have been agreed with the Head of Service and actions are in place to mitigate any current overspends to budget.

Salary - significant underspend

The 2011/12 salary budget projects a saving of £190k due to salary savings arising from two Grade B posts remaining vacant. Plans are in place to recruit to one of the Grade B posts within the next 2 months . When a start date has been agreed the financial statements will be adjusted accordingly.

Car Allowance – overspend

The overspend anticipated on the Car Allowance budget of \pounds 13k reflects the agreement made to pay a 12 month disturbance allowance to staff for mileage costs associated with the move to Wyatt House. This is absorbed by other savings within the service and has ensured that staff are supported financially during the transition.

The projected underspend has increased from that previously estimated (\pounds 46k). This is due to a number of reasons:

- The continued staff vacancies as detailed above.
 - A reduction in the anticipated expenditure on Furniture and Equipment as much of this was brought into the service from the partners.

Transformation Project - Projected Outturn

Capital spend in this financial year continues to be lower than anticipated, due to the decision to undergo transformation of the service before establishing its ICT needs. Appointment of a Project Manager is anticipated in November, with the process for the procurement of the Management Information System commencing in December 2011 following the result of the Transformation review, with procurement completed in March 2012.

Financial Implications None other than those stated in the Appendices

None as a direct result of this report

Contact PointsJayne Pickering – 01527-881400Debbie Randall – 01527-881235

Sustainability

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Regulatory Services - Revenue Monitoring 6 Months to End of September 2011

| | Summary - Full year Budget | Summary - Budget 6 Mths Sept 11 | Summary - Expenditure to Sept 11 | Summary - Variance | Summary - Projected outturn | Summary - Projected Outturn Variance | Narrative |
|---------------------------|----------------------------------|---------------------------------------|--|-----------------------|-----------------------------------|---|---|
| irect Expenditure | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| Employees | | | | | | | |
| Salary | 4,251 | 2,126 | 2,008 | -117 | 4,061 | -190 | Underspend is due to salary savings arising from two Grade B posts remaining vacant |
| Agency Staff | 3 | 2 | 10 | ç | 18 | 15 | |
| Subscription | 5 | | | -1 | | | |
| Training | 2 | | | -1 | - | | |
| Employee Insurance | 19 | | | - 1 | | = | |
| CRB | 0 | | | C | | | |
| Sub-Total - Employees | 4,280 | | | -110 | | | |
| Sub-rotal - Employees | 4,200 | 2,143 | 2,039 | -110 | 4,105 | -177 | |
| Premises | | | | | | | |
| Rent | 0 | 0 | 39 | 39 | 39 | 39 | Accommodation Charges paid to partners to 30/06/11 - prior to move to Wyatt House |
| Room Hire | 6 | 2 | 1 | -1 | 3 | -3 | |
| Business Rates | 36 | 36 | 36 | C | 36 | 0 | |
| | 8 | 2 | 4 | 2 | . 11 | 3 | |
| • Repairs & Maintenance | 1 | 1 | 7 | 6 | 5 10 | 9 | |
| -Service Charges | 17 | 5 | 3 | -2 | . 10 | -7 | |
| OnSecure Storage | 15 | | | -2 | | -1 | |
| Utilities | 20 | | | C | | 0 | |
| Water & Sewerage Services | 0 | | | C | | 1 | |
| Sub-Total - Premises | 103 | | | 41 | | 40 | |
| - | | | | | | | |
| Transport Vehicle Hire | 0 | 2 | 1 | ~ | | 2 | |
| | 8 | | | -2 | | | |
| Vehicle Fuel | 8 | | | C | - | | |
| Tyres | 0 | | | C | | | |
| Road Fund Tax | 1 | 1 | 1 | C | | - | |
| Vehicle Insurance | 3 | | | C | | | |
| Vehicle Maintenance | 10 | | | -3 | | | |
| Car Lease | 7 | | | C | | | |
| Car Allowances | 208 | | | | | | |
| Public Transport | 0 | | | 1 | 1 | 1 | |
| Sub-Total - Transport | 245 | 110 | 115 | 4 | 249 | 5 | |
| Supplies and Services | | | | | | | This underspend is because furniture and equipment was brought into the |

| Furniture & Equipment | 77 | 23 | 13 | -11 | 60 | -17 |
|-------------------------------|----|----|----|-----|----|-----|
| Test Purchases | 20 | 5 | 0 | -4 | 15 | -5 |
| Clothes, uniforms and laundry | 8 | 2 | 2 | 0 | 8 | 0 |
| Printing & Photocopying | 40 | 14 | 8 | -6 | 27 | -13 |

service from the Partner Councils

| CRB Checks (taxi) | 9 | 4 | 4 | 1 | 9 | 0 |
|---------------------------|-----|-----|-----|----|-----|-----|
| Publications | 48 | 18 | 9 | -9 | 33 | -14 |
| Postage | 9 | 3 | 6 | 3 | 12 | 3 |
| ICT | 101 | 55 | 59 | 4 | 113 | 12 |
| Legal Costs | 23 | 6 | 0 | -6 | 14 | -9 |
| Telephones | 52 | 20 | 16 | -3 | 50 | -1 |
| Training & Seminars | 78 | 22 | 19 | -3 | 66 | -12 |
| Car Parking & Subsistence | 7 | 3 | 0 | -3 | 1 | -6 |
| Insurance | 20 | 20 | 33 | 13 | 33 | 13 |
| Miscellaneous Expenses | 3 | 1 | 2 | 0 | 2 | -1 |
| Third Party Payments | | | | | | |
| Support Service Recharges | 250 | 125 | 125 | 0 | 250 | 0 |
| Customer Services Hub | 50 | 25 | 25 | 0 | 50 | 0 |
| Audit | 20 | 10 | 19 | 9 | 30 | 10 |

The final agreed fee from the Audit Commission was £20k. A virement has been made from furniture & equipment to fund the additional £10k budget required. The overspend reflects the previous year final account.

| Sub-Total - Supplies & Service | 815 | 356 | 341 | -15 | 774 | -41 |
|--------------------------------|-------|-------|-------|-----|-------|------|
| Contractors | | | | | | |
| Dog Warden | 195 | 98 | 99 | 1 | 195 | 0 |
| Dest Control | 50 | 25 | 23 | -2 | 48 | -2 |
| Analytical Services - | | | | | | 0 |
| Trading Standards | 145 | 70 | 71 | 1 | 145 | |
| Cand Drainage | 20 | 10 | 8 | -2 | 20 | 0 |
| Licensing | 14 | 4 | 3 | -1 | 12 | -2 |
| Other | 66 | 28 | 43 | 15 | 100 | 34 |
| contractors/consultants | | | | | | |
| Water Safety | 11 | 5 | 4 | -1 | 9 | -2 |
| Food Safety | 6 | 1 | 0 | -1 | 5 | -1 |
| Environmental Protection | 43 | 19 | 19 | 0 | 39 | -4 |
| Taxi Tests | 19 | 8 | 9 | 1 | 23 | 4 |
| Grants / Subscriptions | 3 | 2 | 12 | 10 | 12 | 9 |
| Advertisng | 10 | 5 | 4 | -1 | 9 | -1 |
| Publicity & Promotions | 5 | 2 | 0 | -1 | 4 | -1 |
| Sub-Total | 586 | 276 | 295 | 20 | 620 | 34 |
| Income | | | | | | |
| Car Lease Contributions / | -3 | -2 | -7 | -5 | -8 | -5 |
| Training Courses | | | | | | |
| Sub-Total | -3 | -2 | -7 | -5 | -8 | -5 |
| tal | 6,026 | 2,939 | 2,874 | -65 | 5,882 | -144 |

This overspend relates to consultancy to cover the Grade B vacancy, and will be covered by the salary saving

Percentage saving from original budget £7,181 in 2010-11

TRANSFORMATION PROJECT MONITORING 2011/12 PROJECTED OUTTURN

APPENDIX 2

| Capital Asset/ Investment description | Business Case Total Estimated Cost £'000 | Total Budget 2011/12 (inc c/fwd from 2010/11) £'000 | Actual Spend 2011/12 £'000 | Projected Actual Spend to 31/03/12 £'000 | Projected Variance to 31/03/12 £'000 |
|---|---|--|-------------------------------------|--|---|
| СТ | | | | | |
| Management information system (based on average of Mouchel Phase 1 &2 costs less back scanning) | 431 | 431 | | 200 | -231 |
| Integration costs - suppliers of other systems | 100 | 60 | | 30 | -30 |
| Host ICT development capacity - temporary additional uplift | 150 | 77 | 22 | 77 | 0 |
| Back scanning (provisional estimate for 30k files based on Mouchel costs) | 105 | 55 | | 0 | -55 |
| Content management system development | 50 | 50 | | 50 | 0 |
| Sharepoint (knowledge base) development | 50 | 50 | | 0 | -50 |
| Desktop/ pc hardware refresh | 144 | 28 | 34 | 30 | 2 |
| जुनver/ network refresh | 60 | 20 | | 10 | -10 |
| Corkflow tool | 50 | 25 | | 12 | -13 |
| Represent the service workflow development Including self service | 250 | 250 | | 100 | -150 |
| Building works | 10 | 10 | | 0 | -10 |
| Cabling | 2 | 2 | | 2 | 0 |
| Furniture | 5 | -1 | | 0 | 1 |
| Removals | 5 | 5 | | 0 | -5 |
| Project management | 125 | 93 | 26 | 93 | 0 |
| Total | 1,537 | 1155 | 82 | 604 | -551 |
| Capital Grants | -270 | -270 | -56 | -270 | 0 |
| Total to be Funded by Partners | 1,267 | 885 | 26 | 334 | -551 |

Notes to statement:

Management Information System - procurement for this will commence in October 2011 following the result of the transformation exercise RIEP Grant reclaim has now commenced with the first quarter being due for payment Consideration will need to be ongoing as to the capital and revenue nature of the spend associated with the Transformation Project

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Agenda Item 8

Worcestershire Regulatory Services

Supporting and protecting you

Joint Committee 24 November 2011

REGULATORY SERVICES BUDGET 2012/13

| Recommendation | That the draft budget for 2012/13 be approved and that Members delegate to the Head of Service and S151 officers to agree the revisions in relation to Land Drainage. |
|-------------------------------|---|
| Contribution to Priorities | The development of a robust budget and financial management framework will ensure the priorities of the service are delivered within the agreed budget. |
| Introduction/Summary | The budget for 2012/13 was included in the original business case for Regulatory Services as implemented 1 st July 2010. |
| | This report provides members with details of the ongoing budget for future years of service provision. |
| Background | The development of the business case for Regulatory Services included a detailed analysis of the financial implications for each partner. |
| | The financial arrangements for the project have been agreed previously and these financial projections include all services provided by Regulatory Services. |
| Report | Officers have reviewed the financial position based on estimated expenditure and have prepared a detailed budget as attached at Appendix 1. This reflects the financial position associated with the establishment that is in place following the restructure. |
| | The following assumptions have been made during the compilation of this budget: |
| | The costs attributed to general expenditure have been included based on the business case with no increase for inflation. The figures include the budgets for land drainage, which has subsequently been removed from this service area into a new shared service for both the North and South of the County. Officers are working Page 19 |

on the final position for the budget and therefore have requested delegation to the Head of Service and S151 officer to finalise the budget position to reflect the changes and to report this to the participating authorities.

The original business case savings of £357k will be delivered during 2012/13. This will be allocated across the participating authorities on the following basis as previously agreed:

| | | Partner % | Saving 12-13 £ |
|------------------------|--|---|---|
| | Bromsgrove Malvern Redditch Worcester City Wychavon Wyre Forest County | 11.16% 9.67% 10.65% 10.99% 16.72% 10.93% 29.88% | -39,868 -34,545 -38,047 -39,261 -59,732 -39,047 -106,744 -357,244 |
| Financial Implications | None other than those stated in the Appendix | | |
| Sustainability | None as a direct result of this report | | |
| Contact Points | Jayne Pickering – 01527-881400 Debbie Randall – 01527-881235 | | |
| Background Papers | Detailed financial b | ousiness case | |

REGULATORY SERVICES BUDGET 2012/2013

| Account description | Draft Budget 2012/2013 £'000 |
|---|---|
| Employees Monthly salaries Agency workers Training for professional qualifications Medical fees (employees') Employers' liability insurance Employees' professional subscriptions Sub-Total - Employees | 4,167 3 2 1 19 2 4,194 |
| Premises Internal repair/maint. Rents Room hire Water charges Cleaning and domestic supplies Sub-Total - Premises | 1 182 6 0 0 189 |
| Transport Vehicle repairs/maint'ce Diesel fuel Licences Contract hire of vehicles Vehicle insurances Car Lease Car allowances Vehicle Maintenance Sub-Total - Transport | 7 1 8 3 7 178 10 214 |
| Supplies & Service Equipment - purchase Clothing and uniforms Laundry Training fees General insurances Printing and stationery Books and publications Postage/packaging ICT Telephones Taxi Tests CRB Checks (taxi) Legal fees Subsistence expenses Support service recharges Customer service posts Audit Sub-Total - Supplies & Service | 34 7 1 60 20 40 27 6 51 41 20 10 13 7 250 50 19 656 |
| Contractors Consultants / Contractors' fees/charges/SLA's Advertising (general) Grants and subscriptions Marketing/promotion/publicity Sub-Total - Contractors | 403 10 2 5 420 |
| Income INCOME miscellaneous fees Sub-Total - Income | -3 -3 |

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